

## **REFUND POLICY**

The IWLCA understands that unforeseen circumstances, especially injuries, player availability, etc. can occur over the course of a season. Teams should plan for the unexpected and understand that the scheduling process starts months before an event is scheduled to take place. The IWLCA and Elite Tournaments will work with teams to find solutions if possible, with regards to scheduling to avoid a team cancellation. In the event a team must withdraw the following policy is in place:

- A full refund of funds paid minus 20% shall be given if a team withdraws before 60 days out
  from the tournament event.
- No refunds will be given to teams who withdraw within 60 days of the tournament event.

While every attempt to play each event will be made, weather and other unforeseen circumstances may prevent an event from being completed or in some cases, even starting. The IWLCA reserves the right to shorten or alter game schedules in order to complete as many games as possible.

- 1. At a minimum, 75 % refund will be given to teams that do not start any game in an event.
  - 2. A 50% refund will be given to teams that have completed 1 game.
  - 3. No refund will be given to teams once they have played 2 games.